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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

#28D

Riogan  
7-21-94

Applicant: James H. Alleman

Examiner: A. Matar

Serial # : not available yet

Group Art Unit: 2601

Parent Serial # : 07/873,323

Filed : June 2, 1994

Docket: 162.2-US-01

Title : Interactive Telephone System for Optimizing Service Economy

PRELIMINARY AMENDMENT

Hon. Commissioner of Patents  
and Trademarks  
Washington, D.C. 20231

Sir:

In response to the Final Office Action mailed January 14, 1994 in the parent patent application to this application, to which the attached File Wrapper Continuation Application has been filed, and preliminary to examination, please amend the above-identified patent application as follows.

In the Drawings

Figure 3 has been changed according to the red-line drawing previously mailed on March 28, 1994.

In the Claims

Please delete claims 2-17.

Please add new claims 18-27 as follows:

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